



Overview and Scrutiny Our Manchester VCS Fund Task and Finish Group

Date: Thursday, 3 January 2019

Time: 10.00 am

Venue: Council Antechamber - Level 2, Town Hall Extension

Everyone is welcome to attend this Task and Finish Group meeting.

Access to the Council Antechamber

Public access to the Council Antechamber is on Level 2 of the Town Hall Extension, using the lift or stairs in the lobby of the Mount Street entrance to the Extension. That lobby can also be reached from the St. Peter's Square entrance and from Library Walk. **There is no public access from the Lloyd Street entrances of the Extension.**

Membership

Councillors – Andrews, Clay, M Dar, Kirkpatrick, Rawlins (Chair) and Russell

Agenda

1. **Minutes** 5 - 10
To approve as a correct record the minutes of the meeting held on 27 September 2018.
2. **[10.05 – 10.10] Recap of Previous Meetings**
Oral Report of the Programme Lead (Our Manchester Funds)

To review the two previous meetings of the Task and Finish Group.
3. **[10.10 – 10.20] Our Manchester Voluntary and Community Sector (VCS) Decision Making and Communications** 11 - 12

To consider the decision making and communication processes relating to the Our Manchester VCS Fund. To include the Our Manchester VCS Fund Decision Making Flow Diagram.
4. **[10.20 – 11.05] Improving Communications with Members** 13 - 98

To consider how communication with Members could be improved, including how local intelligence could be obtained at an earlier stage in the process and how better quality information could be provided to Members. To include the Co-design of the Grant Programmes Policy, the Our Manchester VCS Grants Programme booklet and examples of the Our Manchester VCS Fund newsletter and Twitter feed.
5. **[11.05 – 11.20] Draft VCS Infrastructure Recommendations - to follow**
6. **[11.20 – 11.45] Final Recommendations**

To agree the Task and Finish Group's final recommendations.
7. **[11.45 – 11.55] Terms of Reference and Work Programme** 99 - 102
Report of the Governance and Scrutiny Support Unit

To review and agree the Task and Finish Group's terms of reference and work programme, and consider any changes or additions that are necessary. To consider whether the three substantive meetings that the Task and Finish Group has had have been sufficient to meet the Group's objectives, or whether further meetings are necessary.

Further Information

For help, advice and information about this meeting please contact the Committee Officer:

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This agenda was issued on **Friday, 28 December 2018** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 3, Town Hall Extension, Manchester M60 2LA

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Communities and Equalities Scrutiny Committee – Our Manchester Voluntary and Community Sector Fund Task and Finish Group

Minutes of the meeting held on 27 September 2018

Present:

Councillor Rawlins – In the Chair
Councillors Andrews, Clay, M Dar and Kirkpatrick

Councillor S Murphy, Statutory Deputy Leader

Mike Wild, Macc
Sarah Whitelegg, Macc
Nigel Rose, Macc
Toni Good, Barlow Moor Community Association
Becky Elliott, Barlow Moor Community Association
Belay Kahsay, Manchester Refugee Support Network
Sam Turner, Back on Track
Graeme Urlwin, Harpurhey Neighbourhood Project

Apologies:

Councillor Russell

CESC/OMVCSF/18/03 Minutes

Decision

To approve as a correct record the minutes of the meeting held on 12 July 2018.

CESC/OMVCSF/18/04 Evidence From External Stakeholders

Macc

Members welcomed Mike Wild, Sarah Whitelegg and Nigel Rose from Macc.

Nigel Rose informed Members about his involvement in the co-design process and ensuring the assessment process was followed correctly. He reported that there had been a good co-design process, that communication had been good, that the governance arrangements were robust and that the Our Manchester principles were embedded in the process.

In response to a question on what could be improved, Mr Rose recommended clearer criteria for selecting participants for the co-design process, a more efficient decision process, a clearer discussion beforehand on how much organisations could bid for and better scenario planning for previously funded but unsuccessful organisations.

Sarah Whitelegg informed Members about the support which Macc had provided to Voluntary and Community Sector (VCS) organisations during the process, including

information sessions, one-to-one support and support in completing the online application process, all of which, she reported, had received positive feedback.

Mike Wild welcomed the co-design process and that a significant grant fund was being made available at a time of austerity; however, he recognised that there were always lessons to be learnt, including how VCS groups could be better supported through the process. Ms Whitelegg added that feedback on the process before the announcement of the decisions had been positive.

Some of the key points that arose from the Task and Finish Group's discussions were:

- To welcome that the new funding scheme had been developed through a co-design process;
- To ask whether Macc had supported successful and unsuccessful groups following the decision;
- Whether support for VCS groups could be delivered differently;
- What could be done to develop the VCS sector in parts of the city which did not currently have a strong VCS sector;
- What opportunities there were for different VCS organisations to work together;
- Concerns that grants went to organisations which were experienced at writing grant bids, while other groups which did good work but did not have this expertise could miss out; and
- Whether funding could be targeted at groups which were not receiving funding from other sources, as some large organisations were receiving money from several sources.

Ms Whitelegg confirmed that Macc had provided support to successful VCS groups and advised that she could provide Members with a list. She advised Members that Macc had offered up to three hours of support to unsuccessful groups but that only a small number had responded and some groups had then struggled to attend sessions with Macc due to other commitments; however, she informed Members that Macc was working with the previously funded groups which had been unsuccessful in the first round and had received 12 months of funding. She reported that Macc had delivered workshops in different localities and was looking at how it could do things differently, for example, offering support sessions on evenings or weekends.

The Programme Lead informed Members that his team would work with Macc to build capacity in north Manchester and also build the capacity of Black and Minority Ethnic (BME) VCS groups. Mr Wild reported that VCS groups in north Manchester tended to be less formal and outlined work Macc had been involved in to build the capacity of VCS groups in that part of the city. Ms Whitelegg advised that it could be challenging to get VCS groups to work together but that some groups were working together, sometimes as a result of funding requirements. The Programme Lead advised that there were plans to look at how organisations which had successfully obtained funding could support or partner with other organisations in future funding rounds. Mr Rose advised that, as part of the co-design process, the grant application form had been simplified to make it easier for groups which were doing good work but did not have expertise in writing grant applications.

Mr Wild advised Members that Macc published data on what funding VCS organisations were receiving. The Deputy Leader reported that the Council was encouraging groups to seek funding from a range of sources and not to rely solely on funding from the Council.

Decision

To thank the representatives from Macc for attending.

Groups which were awarded funding

Members welcomed Toni Good and Becky Elliott from Barlow Moor Community Association, Belay Kahsay from Manchester Refugee Support Network and Sam Turner from Back on Track, all organisations which had successfully bid for funding in the first round.

Toni Good informed Members that it had been a good, streamlined process, highlighting good communication, clear timescales which were adhered to, a good launch event and having the security of three years of funding. She advised that areas which could be improved were transparency on how members of the co-design team were chosen and for the follow-up event to be delivered by the Council rather than Macc. She reported that the follow-up event repeated some information from the launch event and some conflicting information was provided.

Belay Kahsay informed Members that information on the process was widely available and the application form was straightforward but that the number of words that could be entered under each section was limited. He advised that communication was better than in previous funding schemes and timescales were kept to. He praised the support provided by Macc. He also commented that organisations were required to provide evidence to back up their claims and that he felt the steps taken to validate the information provided was a strength of the process.

Sam Turner reported that it was generally a good process and better than most grant processes he had experienced. He praised the information received beforehand, the support from Macc and the robustness of the process, including the evidence which groups were required to provide. He reported that there were two different prospectus documents online and it would be simpler to have everything in one document.

Some of the key points that arose from the Task and Finish Group's discussions were:

- VCS organisations' capacity to support smaller VCS groups;
- Whether the groups felt the parameters of the scheme were clear; and
- Why Ms Good had commented that she would prefer the follow-up event to be delivered by the Council.

Ms Good informed Members that Barlow Moor Community Association already provided support to some smaller local groups. She reported that there had been uncertainty over whether VCS organisations could apply for more than they already received under the previous funds in order to plan for growth. The Chair requested that this be made clear in future. Ms Good commented that it would be better if the follow-up event had been delivered by the Council in order to ensure that all the information provided was clear and correct. The Programme Lead commented that his team had not been established at that time but, in future, would be able to ensure that consistent messages were communicated.

Decision

To thank the guests for attending.

Groups which were not awarded funding in the first round of applications

Members welcomed Graeme Urlwin from Harpurhey Neighbourhood Project (HNP), a previously funded VCS group which had been unsuccessful in the first funding round.

Mr Urlwin informed Members that HNP undertook asset-based work with local people, the nature of which was dependent on the individuals involved, so it was difficult to complete an application form asking what the group would do in future. He criticised the email sent to the group informing them that their bid was unsuccessful, which he stated was an impersonal, standard email. He advised that it would have been better to have received feedback on any problems with their bid and funding to address those issues, rather than to just be rejected. He reported that it was challenging for local people to understand how the funding process worked and expressed concern that the morale of the volunteers had been affected by the decision made. He informed Members that feedback on their bid had been received late and that he felt it was still unclear why the bid was unsuccessful. He also expressed concern that HNP had not been invited to take part in the co-design of the new process.

Some of the key points that arose from the Task and Finish Group's discussions were:

- Whether HNP had approached Macc for support and what support Macc should provide;
- Whether their experience would deter HNP from applying for funding in future; and
- Whether HNP had subsequently been awarded 12 months of funding and, if so, how this was being used.

Mr Urlwin informed Members that Macc had only been able to offer HNP a "health check", which would have been time-consuming, whereas what they wanted was help to diversify their funding. The Programme Lead reported that there were limits to the amount of support Macc could provide, due to limited resources. The Deputy Leader advised that the infrastructure contract (currently awarded to Macc) was coming to an end soon and that the Communities and Equalities Scrutiny Committee would receive a report on the co-design of the new infrastructure contract. A

Member asked whether basic information on other sources of funding could be made available to VCS groups, to which the Programme Lead agreed.

Mr Urlwin advised that this experience would not deter HNP from applying for funding again in future but that they wanted greater clarity on the process and more consideration of what would happen to unsuccessful groups. He confirmed that HNP had subsequently been awarded 12 months of further funding and that this was being used to employ him as a part-time project director, to provide training to the management committee and to cover some running costs. He advised Members that he was employed on a temporary basis and that the skills of the volunteers were being developed so that they could run the organisation themselves in future. The Programme Lead reported that HNP had taken ownership of the situation and had developed an action plan to address this.

The Chair noted that representatives from two other unsuccessful groups had been invited to attend, one of whom had sent their apologies and one of whom had not arrived. She asked the Programme Lead to contact these organisations to ask why they had decided not to attend and whether they would be willing to provide written responses to the Task and Finish Group's questions. The Programme Lead advised that he would send the questions to the previously funded unsuccessful groups. The Chair requested that their responses be circulated to Members.

The Chair commented that the Programme Team had not been in place until towards the end of the process and that it would have been better if the team had been established earlier. The Deputy Leader advised that most VCS groups had found the process to be quite good but that there were lessons to be learnt on how to deal with previously funded organisations which were unsuccessful. The Programme Lead reported that the 16 unsuccessful organisations which had been granted 12 months funding all had an action plan in place (14 of which were developed with support from Macc). He advised that plans were being developed in relation not just to the organisations but also the service users which the organisations supported.

Decisions

1. To thank Mr Urlwin for attending.
2. To request that the Programme Lead send the Task and Finish Group's questions to the previously funded unsuccessful groups and that their responses be circulated to Members.

CESC/OMVCSF/18/05 Terms of Reference and Work Programme

The Task and Finish Group reviewed its terms of reference and work programme and discussed the issues Members wished to consider at future meetings.

Some of the key points that arose from the Task and Finish Group's discussions were:

- That, when the Task and Finish Group considered Members' input in the process at its next meeting, it was important to ensure that any revised

process was fair and transparent, utilising Members' knowledge of good work going on in their ward without allowing unfair influence in favour of any "pet projects";

- Concern about how the membership of the co-design group was decided;
- The importance of considering how funding particular VCS groups could positively impact on Council budgets by reducing demand for Council services; and
- How VCS groups could be encouraged to work together.

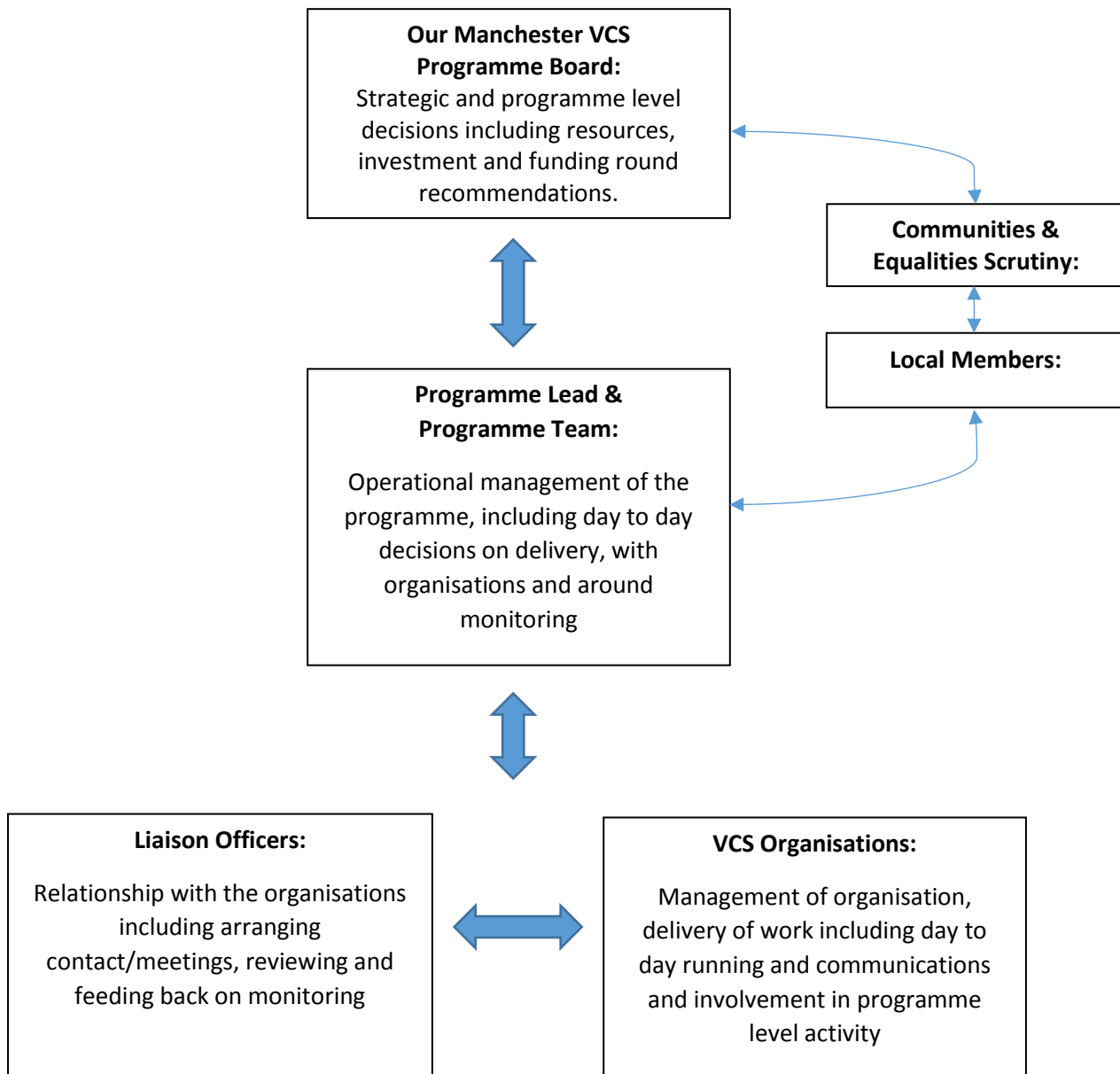
The Programme Lead recommended that at the next meeting Members consider what communication should take place with all Members of the Council as part of the funding process, what the role of the Communities and Equalities Scrutiny Committee should be, the governance arrangements and the extent of Member involvement prior to the decision-making process. He advised Members that some VCS groups were already working together and that funding criteria could be used to encourage this. The Deputy Leader reported that a newsletter would shortly be sent to all Members of the Council informing them about the work the funded VCS groups were doing.

The Chair advised Members that she would meet with the Programme Lead and the Deputy Leader to discuss how to take some of the issues raised further and to discuss the issues to be covered at the next meeting, which would be held on Thursday 3 January 2019 at 10.00 am.

Decisions

1. To agree the work programme, subject to the above comments.
2. To note that the next meeting of the Task and Finish Group will take place on Thursday 3 January 2019 at 10.00 am.

Our Manchester VCS Grant Programme Decision Making



Decision making example:

- Reports to scrutiny setting out the vision and proposals
- Co-design of the OMVCS Grant Programme
- Reports to scrutiny on implementation and process
- Project Team (now have a Programme Team in place) deliver implementation
- Application process opens and organisations choose whether or not to apply
- Assessment process
- Provisional recommendations made to OMVCS Programme Board
- OMVCS Programme Board approval subject to due diligence process
- Organisations and Members informed
- Due diligence report back to OMVCS Programme Board – Final recommendations approved
- Reports to scrutiny on final recommendations
- Programme agreements, launch and communications to all organisations, stakeholders

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Our Manchester Grant Programme

Co-Design of Grant Programmes

The aim of this policy is to describe a sound basis for the development of co-designed grant programmes.

It is based on the idea that co-design is a time-limited, facilitated, deliberative process that takes the participants on a journey of learning, discovery and consensus.

Process in Outline

Board agreement. Following negotiation with funder the amount of funding, overall aim, contribution to costs and any conditions are agreed.



Co-design Implementation Group established



Co-design Instigation Document created



Co-design group recruited



Co-design meetings (including any consultations or research) leading to recommendations



Programme Board accepts recommendations or outlines concerns that are sent back to the co-design group for reconsideration.



Implementation Group designs grant process, grant documents and timeline.



Programme Board reviews and accepts proposals from implementation group or sends back for reconsideration.

Process in Detail

Instigation Document

The instigation document sets out the boundaries within which the co-design group is working - what is open to discussion and what is not. The co-design group is recruited partly on the basis that they sign up to the limitations imposed by the instigation document. There is a balance between making the document too restrictive, in which case there is no reason to do co-design, or overly open which can make co-design too complicated.

It includes:

- Principles
- Strategies
- Finance

- Timescales
- Legal and other requirements
- Conditions

Appendix - Example

Implementation Group

The co-design will be overseen by an implementation group. The role of the implementation group is to ensure that the co-design process is conducted robustly and in line with this policy and then to transform the agreed recommendations into a grant process.

The implantation group will be a minimum of 3 people including representative of Programme Team and the general infrastructure organisation but can be expanded depending on the nature of the grant and timescales.

The role of this group is to:

- Prepare the boundary document
- Recruit participants
- Recruit facilitator
- Support the co-design group
- Write up results
- Carry out consultations
- Write prospectus and any other documents

Co-Design Group

The role of the co-design group is to make a set of recommendations to the Programme Board, within the limitations set out in the instigation document of the grant

- 1) Objectives
- 2) Conditions
- 3) Targeting
- 4) Amounts
- 5) Monitoring
- 6) Other key issues

Co-Design Participants

The co-design group will be no more than 14 to encourage and enable the development of trust and a creative group process, as well as allowing a diverse range of participants. The aim is to facilitate a group process that allows the group to go on a journey of deliberation and discovery.

Participants will be chosen on the basis of having all of the following attributes:

Expertise:

- Running and operation of VCS organisations (including knowledge of Manchester VCS sector)
- Operation of grant programmes
- Expertise relevant to the content of the programme (as determined by the implementation group)

Representation

The co-design group should be to a reasonable extent representative of the diversity of stakeholders. All representatives must also have a relevant level of seniority.

Passion, commitment and availability

Participant must be passionate in their commitment to ensuring that the co-design process works.

Availability

Participants must be available to attend the first and most of other sessions.

Group Process

In order to ensure that the co-design process is robust and successful the group needs facilitation from a trained facilitator with experience of running similar processes.

The co-design group, with the support of the implementation group, may decide to go on visits, carry out consultations, request information, as appropriate to the nature of the co-design.

Budget

The co-design process may need a budget to:

- Hire venues
- Provide refreshments
- Pay travel expenses

Other Considerations

Minimum standard for Co-design

It is recognised that, due to time or other constraints, it may not be possible to carry out co-design to the extent that may be ideal.

For the purposes of this policy co-design must include at a minimum:

- 1) Involvement of participants as defined above
- 2) At least 2 half-day facilitated meetings that reach a reasonable level of consensus on a set of recommendations

Management of Conflict of Interest

Potential beneficiaries of grant programmes will be involved in the co-design process but will not make-up more than 50% of the co-design group and will be chosen to represent a variety of interests and viewpoints. Potential beneficiaries will not be involved in the implementation group and will cease involvement following the acceptance of the co-design group's recommendations.

Involvement of councillors

Manchester City Councils Communities & Equalities Scrutiny Committee - VCS Members Task & Finish Group (set up in July 2018), consists of a series of themed meetings which will report back recommendations to scrutiny committee early in 2019. One of the meetings includes a focused discussion around improving communication with members and consideration as to where and how Members local knowledge and intelligence can be appropriately utilised earlier in the development and design process for future grant funding rounds/programmes. The outcome of these discussions recommendations agreed are to be incorporated into this co-design process.

Involvement of service users

People who use services may or may not be involved in the co-design process depending on the nature of the proposed grant programme, however it is assumed that all grant programmes will include co-production of services, where potential or present service users will be involved in the planning and delivery of services and that sufficient flexibility will be built into grant objectives to allow VCSE organisations to carry out co-production.

Aug 2018

DRAFT

Appendix 1: Co-design Group Boundaries

This sets out the areas that delimit the work of the co-design group.

Strategic Context

The Our Manchester is the strategy for the city (not just the Council) for the next 10 years. This funding must support the aims of the Our Manchester strategy, the key themes of which are:

- A thriving and sustainable city
- A highly skilled city
- A progressive and equitable city
- A liveable and low carbon city
- A connected city

Local 'place groups' are working on implementation at neighbourhood level.

Locality Plan

- The Manchester Locality Plan sets out a vision for an integrated health and social care offer which supports Manchester residents to improve their own health and wellbeing. This funding needs to support the aims of the Locality Plan, helping VCS organisations in Manchester play their role in improving the health and wellbeing of Manchester residents.

Decision-Making

- The Our Manchester VCS Funding Co-design Group is advisory. The final decision on the funding model will be made by Manchester City councillors.

Budget

- Neither the budget nor the length of funding has been decided.

Draft Timescale

- October /November 2016: co-design group works to generate options for consultation
- November/December 2016: consultation
- January 2017: Co-design group meets to refine model based on consultation
- February 2017: Council decision making process
- Spring 2017: Procurement Process
- Summer 2017: New funding arrangements in place

Procurement

- No decisions have been made about a procurement process.
- If competitive grants are used, there is a presumption the agreed standard process, which was co-designed with the VCS, will be used unless there are good reasons to modify it.

Governance of Our Manchester VCS Funding

- No decisions have been made.

Operational Responsibility for Our Manchester VCS Funding

- No decisions have been made.

In scope existing funding

MCC Voluntary Sector Funding			
Funding strand	What for	2016/17	Funding ends
Community Associations (grants)	Provides core funding for 19 community centres	£432,994	31.3.2017
Health and Wellbeing (grants)	A range of services to promote and improve the wellbeing of Manchester residents. Includes Good Neighbours schemes.	£ 568,394	31.3.2017
Mental health (contracts)	Funds 8 VCS organisations to run a range of services such as support groups for people with mental ill health	£378,704	31.3.2017
Equalities Funding Programme (grants)	Funds 21 organisations to provide a range of services and projects across equality groups	£660,000	31.3.2017
Voluntary Sector Support (contract)	Volunteer centre, capacity building and policy/ representation for the voluntary sector	£490,000	31.3.2017
Carers (contracts)	Funds more than 20 organisations to support carers	£383,289	31.3.2017
		£2,913,381	

Legal Boundaries

- Under the requirements of the Local Government Transparency Code, Manchester City Council is required to publish details of all grants made to voluntary sector organisations.
- The Equality Funding Programme contributes to the Council's fulfilment of its duties under the Equality Act 2010
- Carers contracts contribute to the meeting the Council's responsibilities under the Care Act 2014
- Any grants or contracts need to meet the requirements of Manchester City's Council's Financial Regulations

Our Manchester
Voluntary & Community Sector Fund



**Our Manchester Voluntary and
Community Sector Grants Programme
2018-2021**

Grant Holder Information

The OMVCS Programme funding is £2,466,033 a year for 3 years (£7.4m in total). It brings together the following existing strands of Council funding: Equalities Funding Programme, Community Associations Fund, Mental Health contracts, Health and Wellbeing grants, Carers contracts and two small miscellaneous contracts.

The OMVCS Grant programme launched in September 2017 following a year-long co-design process involving representatives of the voluntary and community sector, Manchester City Council and Clinical Commissioning Groups. The resulting programme represents a new model for grant funding by Manchester City Council. In response to feedback from the consultation, the model aims to reshape the Council's relationship with the voluntary sector, with a more pro-active approach to developing networks and partnerships, co-design of programmes, closer monitoring and targeted support to strong organisations with a good track record that can demonstrate user involvement in service development.

The objectives of the programme are informed directly by the Our Manchester Strategy and the 'we will' commitment of working with the voluntary and community sector to find new ways of reaching communities that remain untouched by Manchester's success.

144 applications to the programme were received. After an extensive due diligence process 62 organisations have been successful.

This booklet includes every organisation that has been successful, detailing the valuable work that they do and what their proposed activities are over the next 3 years. This information was gathered from the applications received to the programme.



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4CT Ltd



Summary

- 4CT support people, neighbourhoods and communities across Greater Manchester through capacity building and development of services, partnerships and community facilities. They deliver services to improve opportunities and quality of life for residents.
- They do this through get ready to work clubs, working with community centres, capacity building of community organisations and a variety of community based services (e.g. play schemes, youth clubs, holiday activities).

Proposed activities

- Continue to develop existing service, such as the Ready for Work scheme, direct provision of community facilities e.g. the Grange and Sporting Edge centres, supporting other community facilities, capacity building of other groups, and community based services

Neighbourhood(s) in which this organisation operates: Works with residents throughout Manchester, with a large number of service users based in North Manchester

Postal address: The Grange Community Resource Centre

Pilgrim Drive

Beswick

Manchester

M11 3TQ

Telephone Number: 0161 230 1420

Email: info@4ct.org.uk

Webpage address: www.4ct.org.uk

African Caribbean Care Group



Summary

- African Caribbean Care Group provides high quality, person-centred health and social care to the African Caribbean community.
- They provide a range of services, including advocacy, arts and craft, carer support, health promotion, lunch clubs, music therapy and a nurse drop-in clinic.

Proposed activities

- Will continue their range of existing services. They also aim to recruit more volunteers to assist within service delivery

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester, including Hulme, Moss Side, Fallowfield, Whalley Range, and Chorlton

Postal address: Claremont Resource Centre

2 Jarvis Road

Hulme

Manchester

M15 5FS

Telephone Number: 0161 226 6334

Email: admin@accg.org.uk

Webpage address: www.accg.org.uk

Age UK Manchester



Summary

- Age UK Manchester provides support to older adults at every stage of later life including day care, home care, residential services, advice, social activities and opportunities to learn new skills (and to have their existing skills celebrated) and volunteering opportunities in local communities.

Proposed activities

- Continuation and development of the Ageing Well programme of therapeutic activities for older adults citywide.

Neighbourhood(s) in which this organisation operates: works throughout Manchester, with the majority of work based in the south of the city

Postal address: 3 Chepstow Street

Manchester

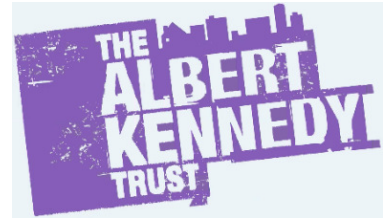
M1 5FW

Telephone Number: 0161 437 0717

Email: sue.agar@aegukmanchester.org.uk

Webpage address: www.ageukmanchester.org.uk

Albert Kennedy Trust



Summary

- The Albert Kennedy Trust provides support and housing solutions to 16-25 year-old LGBT people who are homeless or living in a hostile environment.
- They provide support in a number of ways, such as advice services, workshops, partnership meetings with other organisations, and life-skills training.

Proposed activities

- Will continue to work with local partners to reach the LGBT homeless community, providing support to independence

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: 5 Oak Street

Manchester

M4 5JD

Telephone Number: 0161 228 3308

Email: contact@akt.org.uk

Webpage address: www.akt.org.uk

All FM – All Arts and Media



Summary

- All FM uses arts, media and radio production training as a means to challenge isolation and exclusion in the more vulnerable members of the Manchester communities. They use radio production training as a means to improve the soft, employability and IT skills of the long term unemployed

Proposed activities

- Will continue their existing activities. They also want to train older people, including those in care homes/supported accommodation in radio production and broadcast. They will also train women from minority groups to make radio shows and become volunteers

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester. As part of their proposed activities All FM will support learners across Manchester to undertake the opportunities offered

Postal address: 19 Albert Road

Levenshulme

Manchester

M19 2EQ

Telephone Number: 0161 248 6888

Email: ed@allfm.org

Webpage address: allfm.org

Alzheimer's Society



Summary

- Alzheimer's Society's (AS) vision is a world without dementia and until the day we find a cure, we will create an equitable society where anyone affected by dementia is supported and accepted, able to live in their community without fear or prejudice.
- They provide a range of services, including direct support to people diagnosed with dementia and their carers, peer support, and a singing for the brain musical therapy session. They also build relationships with other organisations and communities, helping them become more dementia friendly and helping shape service delivery.

Proposed activities

- Will continue to build their dementia support service and activities groups. They will also continue to build partnerships with Manchester.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: Alzheimer's Society

Dunham House

85-89 Cross Street

Sale

M33 7HH

Telephone Number: 0161 962 4769

Email: dementiasupportmcr@alzheimers.org.uk

Webpage address: <https://www.alzheimers.org.uk/>

Assist Neighbourhood Care



Summary

- Assist helps isolated and vulnerable older people in the Withington area through providing services people want to enable them to stay living in their homes for as long as possible, and to be a part of a thriving, supportive community.
- They offer services such as befriending, driving, advocacy and telephone support for older people who are either physically or mentally unable to leave their homes. They also hold a weekly lunch club, exercise classes, a film club, and organise trips.

Proposed activities

- They will continue their existing activities, seeking to increase them where possible. They will also continue to develop links with local schools that encourage younger pupils to spend time with their older service users.

Neighbourhood(s) in which this organisation operates: They primarily work with residents in Withington and the surrounding wards

Postal address: Withington Methodist Church

Wilmslow Road

Withington

Manchester

M20 4AN

Telephone Number: 0161 434 9216

Email: withingtonassist@gmail.com

Webpage address: www.withingtonassist.org.uk

Back on Track



Summary

- Back on Track works together with people who have been through problems with alcohol or drugs, offending, homelessness and mental health to create a community where everyone can learn and build skills to achieve self-determination, and live a happier, healthier, more fulfilling life.
- They offer a range of services, including courses that are a first step towards working in catering and hospitality, short work tasters, English and maths classes, and a café. Back on Track also work with employers to create pathways to work

Proposed activities

- They will develop their employability project, Launchpad, which will build on their work supporting disadvantaged people and increase the number of people they support into work, volunteering and further training. They will also continue their other services, such as the café and catering service, work clubs, and training programmes.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: Swan Buildings

Swan Street

Manchester

M4 5JW

Telephone Number: 0161 834 1661

Email: info@backontrackmanchester.org.uk

Webpage address: www.backontrackmanchester.org.uk

**Barlow Moor Community
Association**



Summary

- Providing a community facility that is accessible and welcome for all, where people can access services such as exercise classes, arts and crafts, holiday play schemes, and a community learning library.
- The community centre also is host to a number of groups, such as yoga, a stroke café, credit union, faith groups, and meditation services.

Proposed activities

- Continuing to support the variety of activities and groups within the centre

Neighbourhood(s) in which this organisation operates: This organisation primarily operates in Chorlton Park and neighbouring wards

Postal address: Barlow Moor Community Centre

Merseybank Avenue

Chorlton

Manchester

M21 7NT

Telephone Number: 0161 446 4805

Email: julie@barlowmoorca.co.uk

Webpage address: www.barlowmoorca.co.uk

Benchill Community Centre



Summary

- The aim of Benchill Community Centre is to promote the benefit of residents within the Northenden ward of the Manchester City Council areas and the surrounding neighbourhood, bringing together residents, community, voluntary and other organisations to improve education, relieve poverty and promote healthy lifestyles and wellbeing.
- Services provided include welfare rights and benefit advice, support for new migrants/asylum seekers including ESOL classes, support for carers, healthy living initiatives, and computer courses.

Proposed activities

- Will continue to provide the existing services. They are also looking to expand their digital inclusion initiative to address an increase in residents needing help accessing Universal Credit.

Neighbourhood(s) in which this organisation operates: They primarily operate in the Northenden and Woodhouse Park area

Postal address: Benchill Community Centre

Benchill Road

Benchill

Manchester

M22 8EJ

Telephone Number: 0161 946 9520

Email: bcc@wchg.org.uk

Webpage address: www.benchillcommunitycentre.co.uk

Burnage Good Neighbours



Summary

- Burnage Good Neighbours supports and cares for older residents across the neighbourhood.
- They provide opportunities for lonely and isolated older people to attend events and access services such as befriending and visiting service, emergency food shopping, transport to hospital appointments, wheelchair pushing, day trips, exercise classes, luncheon club and coffee mornings.

Proposed activities

- They will continue to provide the services offered such as the befriending services, advocacy, lunches, and coffee mornings.

Neighbourhood(s) in which this organisation operates: They primarily work with residents in the Burnage ward

Postal address: Burnage Community Centre

Burnage Lane

Burnage

Manchester

M19 1EW

Telephone Number: 0161 431 7220

Email: cath@burnagegoodneighbours.org.uk

Webpage address: www.burnagegoodneighbours.org.uk

Caritas Salford



Summary

- Caritas works with vulnerable children and adults experiencing poverty, exclusion and anxiety, working closely with statutory health and social care services and community and voluntary agencies.
- Activities include homeless drop-in service, refugee support, older people services, a deaf service, community centre and food-bank offers. They offer a strong casework, advice and information service based on a tradition of social work best practice.

Proposed activities

- St. Josephs Welfare Service, run by Caritas, will support lonely and isolated older people, offer friendship and support to keep older people active in their community and independent in their own homes for as long as possible.

Neighbourhood(s) in which this organisation operates: They work with residents across Manchester

Postal address: Cathedral Centre

3 Ford Street

Manchester

M3 6DP

Telephone Number: 0161 850 1645

Email: StJosephs@caritassalford.org.uk

Webpage address: www.caritassalford.org.uk

Cheetham Hill Advice Centre



Summary

- Cheetham Hill Advice Centre provides effective and appropriate legal advice and information. They also connect people to support. They provide free face-to-face advice in social welfare law across the categories of welfare benefits, debt, housing and immigration, as well as supporting residents with other matters that have a negative impact on their lives e.g. domestic abuse, poor mental health.
- They also help residents to access vital community support and services to stave off destitution or to access opportunities to enhance their life chances and increase their independence e.g. foodbanks, ESOL classes, adult education, employment advice and support, peer support groups.

Proposed activities

- A newly appointed Advice and Volunteer Development Manager will develop and improve the advice service to meet identified needs of residents. They will also lead and develop the volunteer service

Neighbourhood(s) in which this organisation operates: They primarily work with residents in North Manchester, including Cheetham, Crumpsall and Higher Blackley.

Postal address: 1-3 Morrowfield Avenue

Cheetham Hill

Manchester

M8 9AR

Telephone Number: 0161 740 8999

Email: office@cheethamadvice.org.uk

Webpage address: www.cheethamadvice.org.uk

Chorlton Good Neighbours



Summary

- Chorlton Good Neighbours' vision is to create a neighbourhood where older people can be supported to have a meaningful, enjoyable and valued older age.
- They provide a range of activities such as weekly exercise classes, coffee mornings, a singing group, and a snooker afternoon for older men. They also run one to one support services, a befriending service, and practical help to support older people such as transport or wheelchair support to appointment.

Proposed activities

- Will continue to provide the services and activities that support local older people. They will also continue to support, maintain and recruit volunteers

Neighbourhood(s) in which this organisation operates: They primarily work with residents in the Chorlton, Chorlton Park, and Whalley Range wards.

Postal address: Wilbraham St Ninians Church

Egerton Rd South

Chorlton

Manchester

M21 0XJ

Telephone Number: 0161 881 2925

Email: helen@chorltongoodneighbours.org

Webpage address: www.chorltongoodneighbours.org

Coffee4Craig



Summary

- Coffee4Craig is an organisation that aims to improve the situation for people who experience homelessness. They run a drop-in centre which uses the provision of food as a gateway to further support regarding transitions towards housing and independence.
- C4C also work in partnership with a number of homelessness organisations/services, local councils, and Greater Manchester Police.

Proposed activities

- Will continue to work with the homelessness community, supporting their needs and creating a safe space so that they can regain control of their lives.

Neighbourhood(s) in which this organisation operates: The majority of work is with residents of the city centre and surrounding areas

Postal address: 52 Oldham Street

Manchester

M4 1LE

Telephone Number: 07973 955 003

Email: office@coffee4craig.co.uk

Webpage address: www.coffee4craig.co.uk

Connect Support



Summary

- Connect Support is a carer focused organisation that provide families with the most appropriate and effective forms of support to help relieve the anguish they may experience in caring for a loved one with severe mental health problems which can also contribute to the prevention of a relapse.
- They do this through a carer support service, support groups, volunteer schemes, and education and training

Proposed activities

- They will contribute to the development of the Manchester Carers Network, strengthen relationships with the other carer organisations, jointly setting up a new carer support group in North Manchester and employ more carer support workers

Neighbourhood(s) in which this organisation operates: Based in Northenden ward, they work with residents across Manchester, which has mainly been in central and south Manchester but further work is being planned for North Manchester

Postal address: c/o Benchill Community Centre

Benchill Road

Benchill

Manchester

M22 8EJ

Telephone Number: 0161 945 5044

Email: info@connectsupport.org

Webpage address: connectsupport.org.uk

Didsbury Good Neighbours



Summary

- Didsbury Good Neighbours aims to support senior members of the community through a volunteer befriending service and a programme of weekly activities.
- They run a range of services such as one-to-one support through befriending, helping with shopping, and transport. They also offer a range of group activities such as coffee mornings, chair exercise classes, support with digital technology, and a lunch group.

Proposed activities

- Will continue the range of services offered. They will also develop their volunteers through recruitment and support.

Neighbourhood(s) in which this organisation operates: They primarily work with residents in the Didsbury East and West wards, as well as the surrounding areas.

Postal address: The Holt Pavilion, Didsbury Park

Gillbook Road

Didsbury

Manchester

M20 6WH

Telephone Number: 07749 504 298

Email: info@didsburygoodneighbours.org.uk

Webpage address: didsburygoodneighbours.org.uk

EMERGE – FareShare Greater Manchester



Summary

- EMERGE is an environmental charity and social enterprise based in the heartlands of East Manchester serving the wider community.
- Over the last three years, EMERGE has succeeded in its commitment to grow the outputs of FareShare Greater Manchester so that as much good surplus food as possible can reach people struggling in Manchester. In 2014, FareShare distributed the equivalent of 900,000 meal portions (381 tonnes of food). In 2017 FareShare is on target to distribute 2 million meal portions (846,000 tonnes)

Proposed activities

- They will recruit a development worker who will be focused on helping get food supplies to the poorest children and families in Manchester. They will also encourage older people to volunteer and work to ensure the most value is squeezed from FareShare food.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: E1 - E8, New Smithfield Market

off Ashton Old Road

Openshaw

Manchester

M11 2WJ

Telephone Number: 0161 223 8200 option 4

Email: sharon@emergemanchester.co.uk

Webpage address: www.emergemanchester.co.uk/fareshare

The Place at Platt Lane



Summary

- The Place is a library and community resource managed by local people, providing a range of opportunities such as work clubs, arts and crafts sessions and financial support sessions.
- The Place also hosts a number of other activities/groups, such as councillor/MP surgeries, a credit union, and talk English ESOL classes.

Proposed activities

- Continuing to deliver their existing services and activities
- They will also develop a 'community grocer' food bank service. This is a service which looks and feels like a traditional store, enabling people to choose the items they wish to receive.

Neighbourhood(s) in which this organisation operates: the majority of work is with residents of Fallowfield and the surrounding areas

Postal address: The Place at Platt Lane,

Fallowfield Library (Ground Floor)

Platt Lane

Fallowfield

Manchester

M14 7FB

Telephone Number: 0161 227 3744

Email: rob.willis@onemanchester.co.uk

Webpage address: www.theplaceonline.co.uk

Burnage Library, Activity and Information Hub.



Summary

- Friends of Burnage Library provides an inclusive space for local people of all ethnicities, faiths, gender and ages to access information, connect with and support each other, learn new skills and make things happen.
- They offer the community a much needed space to connect, access Wi-Fi, and build skills through classes and clubs.

Proposed activities

- Will continue to connect people to information so that they can be active in making choices. This includes recruiting and training a team of digital buddies, running in house digital training sessions, collaborating with community partners, and developing and maintaining the existing community space.

Neighbourhood(s) in which this organisation operates: They primarily work with residents in the Burnage ward

Postal address: Burnage Activity and Information Hub

Burnage Lane

Burnage

Manchester

M19 1EW

Telephone Number: 0161 227 3774

Email: info@burnageactivityhub.org.uk

Webpage address: www.burnageactivityhub.org.uk

Gaydio



Summary

- Gaydio is a training, skills development and broadcast organisation targeting gay, lesbian, bisexual and Trans (LGBT) people across Manchester. Their mission is to create positive change in the lives of LGBT people through utilising radio and media skills.
- They do this through operating the UK's only targeted station and by delivering a series of education, skills and confidence building programmes targeted at those in the most need within our community.

Proposed activities

- Will continue the volunteer programme, the Gaydio academy, training 150 LGBT people over three years. This will enhance skills and confidence, as well as enabling them to become long term volunteers for Gaydio.
- A large part of this project is engaging with older LGBT people over 50

Neighbourhood(s) in which this organisation operates: Ancoats & Clayton, Ardwick, City Centre, Gorton North, Gorton South, Harpurhey, Levenshulme, Longsight, Miles Platting & Newton Heath, Withington

Postal address: 1a Manchester One

53 Portland Street

Manchester

M1 3LF

Telephone Number: 0161 200 1650

Email: matt@gaydio.co.uk

Webpage address: www.gaydio.co.uk/academy

George House Trust



Summary

- George House Trust's vision is for all people living with HIV in the North West to live happy and healthy lives, and be free from stigma and discrimination.
- They provide a number of services, including a project supporting older HIV positive people, a welfare fund for those who are suffering unemployment or low income, and a community project supporting black African HIV positive men.

Proposed activities

- Will continue to provide the services offered
- They want to run a new community support volunteering project that will aim to befriend and support HIV positive people living in Manchester

Neighbourhood(s) in which this organisation operates: Works with residents throughout Manchester

Postal address: 75-77 Ardwick Green North

Ardwick

Manchester

M12 6FX

Telephone Number: 0161 274 4499

Email: info@ght.org.uk

Webpage address: www.ght.org.uk

Greater Manchester Coalition of Disabled People



Summary

- Greater Manchester Coalition of Disabled People is a Disabled People's Organisation that is, 100% run and controlled by disabled people. They deliver projects that aim to promote the full participation and inclusion of disabled people in all aspects of mainstream community life.
- Activities include training, workshops, information and advocacy, discussions forums, publications, and peer support. They also work in collaboration with other organisations, policy makers and service providers to support the development of inclusive services and practices.

Proposed activities

- Will continue the services offered. They would also like to further develop their work with other community groups to plan and deliver themed and focused sessions to disabled people in venues across Manchester, as well as delivering some sessions at GMCDP.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester, including Moss Side, Sharston, Longsight, Levenshulme and Ardwick

Postal address: Unit 4, Windrush Millennium Centre.

70 Alexandra Road

Moss Side

Manchester

M16 7WD

Telephone Number: 0161 636 7536

Email: info@gmcdp.com.

Webpage address: www.gmcdp.com

Healthy Me Healthy Communities



Summary

- Healthy Me Healthy Communities enables people to improve their own and their communities' life expectancy and quality of life by reducing health and life inequalities.
- They do this through opening community shops, volunteer training of community grocers, improving employability, and developing neighbourhood approaches to improving health and well-being

Proposed activities

- The proposed activities are for the expansion and improvement of the Community Grocer project. They will open new outlets and recruit more community volunteers

Neighbourhood(s) in which this organisation operates: Works with residents throughout Manchester, with community shops in Rusholme, Ardwick and Miles Platting & Newton Heath ward

Postal address: 18 Granby Road

Manchester

M32 8JA

Telephone Number: 07913 540 680

Email: info@healthymehealthycommunities.co.uk

Webpage address: www.healthymehealthycommunities.co.uk

Higher Blackley Community Organisation

Summary

- Providing the people of Blackley and the wider community with an accessible, affordable and usable community space. They work with local people, support the older and isolated members of the community, and support improving =- health and well-being.
- The centre hosts a range of groups, such as arts groups, a theatre group, and exercise groups.

Proposed activities

- Continuing to support the groups within the centre

Neighbourhood(s) in which this organisation operates: Higher Blackley, Charlestown, Crumpsall, Moston

Postal address: Higher Blackley Community Centre

Victoria Avenue

Higher Blackley

Manchester

M9 0RA

Telephone Number: 0161 740 5231

Email: hbccmanc@outlook.com

Webpage address: hbccmanc.co.uk

Hulme Community Garden Centre



Summary

- Hulme Community Garden Centre is a vibrant garden centre and safe, accessible green space that sells ethically and sustainably sourced plants and environmentally friendly home and garden products. They also improve health and well-being by providing opportunities for volunteering and nature-based activities and a refuge for wildlife in the heart of the city.
- They offer a range of volunteering and training sessions, work with groups that have learning disabilities and mental health issues, toddler groups and school groups. They also do outreach work.

Proposed activities

- Will continue their existing services, including their health and wellbeing work, the grow and learn session, and supported woodwork sessions for adults with learning disabilities.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester, including Hulme, Whalley Range, Chorlton, and Bradford.

Postal address: 28 Old Birley St

Hulme

Manchester

M15 5RG

Telephone Number: 0161 227 8198

Email: info@hulmegardencentre.org.uk

Webpage address: www.hulmegardencentre.org.uk

Just Life Foundation



Summary

- Justlife works with people who are close to the streets, supporting a person's experience of housing vulnerability to make it as short, safe and healthy as possible.
- They do this through serviced such as welfare advice, healthcare coordination, re-housing support as well as general health and wellbeing support.

Proposed activities

- They are working in partnership with organisations to identify innovative housing solutions in order to ensure that homeless individuals are referred and provided with support within 48 hours of entering temporary accommodation

Neighbourhood(s) in which this organisation operates: The majority of work is with residents in Bradford and the surrounding wards

Postal address: 1479 – 1489 Ashton Old Road

Manchester

M11 1HH

Telephone Number: 0161 285 5888

Email: info@justlife.org.uk

Webpage address: www.justlife.org.uk

Levenshulme Inspire



Summary

- Levenshulme Inspire seeks to raise the aspirations of the individual and unlock the potential of the community, from the very youngest to the very oldest, through providing holistic services and opportunities to create a better future for the people of Levenshulme and South Gorton.
- They provide services such as room hire, a community café, a volunteering programme, and target projects such as work club and ESOL.

Proposed activities

- Will continue to provide their existing services, including maintaining the community facility and the community cafe

Neighbourhood(s) in which this organisation operates: They primarily work with residents from Levenshulme and Gorton

Postal address: The Inspire Centre

747 Stockport Road

Levenshulme

Manchester

M19 2AB

Telephone Number: 0161 850 5717

Email: ed.cox@lev-inspire.org.uk

Webpage address: www.lev-inspire.org.uk

LGBT Foundation



Summary

- The LGBT Foundation delivers a wide range of services for lesbian, gay, bisexual and trans (LGBT) communities.
- They provide a variety of services, such as counselling, sexual health testing, social and support groups, drugs and alcohol support interventions, community safety initiatives, and befriending. In addition, they provide tailored programmes of support for lesbian and bisexual women, and for trans people, in light of the specific needs of these communities.

Proposed activities

- They will launch the Our LGBT Manchester, a programme of work designed to celebrate and champion LGBT life in Manchester. This will include working with stakeholders to improve the village to make it a safer and a more enjoyable place to be, as well as increasing their pool of volunteers,

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: 5 Richmond Street

Manchester

M1 3HF

Telephone Number: 0345 330 3030

Email: charlotte.goldsbrough@lgbt.foundation

Webpage address: www.lgbt.foundation

Madlab



Summary

- Madlab take innovative approaches in supporting our city's residents to use, understand, and play with digital technology – creating self-sufficient individuals and communities who share knowledge and lend support to each other. They help create a greater public understanding of digital technology, and bring wider participation, through a city-wide programme of people-first digital skills education and training

Proposed activities

- Will continue to develop and diversify their activities, widening participation and access to digital education

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: 36-40 Edge Street

Northern Quarter

Manchester

M4 1HN

Telephone Number: 07894 278 487

Email: office@madlab.org.uk

Webpage address: madlab.org.uk

Manchester Action on Street Health



Summary

- MASH works for and with female sex workers to promote sexual health, wellbeing and personal safety whilst offering choice, support and empowerment to promote individual positive life changes. They also work with others to tackle and address the root causes of the challenging issues faced by many of their service users.
- They do this by enabling women to access and engage with key services, offering support and access to harm reduction and influencing policy and other services.

Proposed activities

- Patterns of street sex work in Manchester are changing and MASH are reshaping their service to ensure they continue to meet the needs of their service users. Particular focuses include supporting Eastern European women and a mobile outreach facility.

Neighbourhood(s) in which this organisation operates: They work with women throughout Manchester, with the core of its work delivered in the City Centre via the MASH Centre and through Street and Sauna Outreach.

Postal address: 94-96 Fairfield Street

City Centre

Manchester

M1 2WR

Telephone Number:

Email:

Webpage address: www.Mash.org.uk

Manchester Bangladeshi Women's Organisation



Summary

- MBWO provides a safe, welcoming and inclusive community that is led and run for women by women.
- They provide services such as a range of health and wellbeing sessions, support, information and signposting, particularly for disadvantaged women that are victims/survivors of domestic abuse or have suffered mental ill health. They also provide expert cultural and bilingual support to women of Bangladeshi heritage.

Proposed activities

- Will continue to run their services, such as drop-in sessions, outreach, one-to-one support, healthy living exercise session, drop-in job sessions, and learning skill sessions.

Neighbourhood(s) in which this organisation operates: They work with residents largely in Central/South Manchester wards, including Longsight, Levenshulme, Rusholme, Ardwick, Fallowfield and Withington.

Postal address: 360 Dickenson Road

Manchester

M13 0NG

Telephone Number: 0161 257 3867

Email: info@mbwo.org.uk

Webpage address: <https://en-gb.facebook.com/anannambwo/>

Manchester Carers Centre



Summary

- Manchester Carers Centre work to make Manchester a place where the role and contribution of unpaid carers is universally understood, valued and respected.
- They do this through outreach & identification activities, health and wellbeing activities, information and advice, community drop-ins, money matters and grant work, training, respite and social opportunities.

Proposed activities

- They will continue to provide a carers-line information and advice telephone service, a one-to-one casework support service and a signposting service. They also aim to improve their online information and social media presence and continue to be an active contributor of Manchester Carers Network. Finally, they plan to develop fundraising with businesses to try to attract additional funds.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: Bridge 5 Mill, 22a Beswick Street

22a Beswick Street

Manchester

M4 7HR

Telephone Number: 0161 272 7270

Email: admin@manchestercarers.org.uk

Webpage address: <http://www.manchestercarers.org.uk/>

Manchester Carers Forum



Summary

- Manchester Carers Forum is an organisation led by unpaid carers for unpaid carers. They focus on reducing the isolation and inequality that many carers experience, empowering them through peer support to feel more confident and happy in their caring role.

Proposed activities

- Will continue and look to expand their peer mentoring offer to carers. They will also look to continue to support carers and former carers to become volunteers, build awareness and understanding of carers, and continue to signpost their service.

Neighbourhood(s) in which this organisation operates: Works with residents throughout Manchester, including Higher Blackley, Openshaw, Wythenshawe and Cheetham Hill

Postal address: Gaddum House

6 Great Jackson Street

Manchester

M15 4AX

Telephone Number: 0161 819 2226

Email: info@manchestercarersforum.org.uk

Webpage address: www.manchestercarersforum.org.uk

Manchester Deaf Centre



Summary

- Manchester Deaf Centre vision is to ensure that Deaf people are fully included and able to contribute to and access Manchester communities and services with confidence
- They provide a large number of services, such as an employment service that supports deaf people into the labour market, a wellbeing group, advocacy, and BSL & Deaf awareness training.

Proposed activities

- The wellbeing group and information and advice drop in service will both be expanded. They would also like to set up a number of additional groups, such as a one designed around deaf people with additional need. They also want to develop a befriending service.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: Crawford House

Booth Street East

Manchester

M13 9GH

Telephone Number: 0161 276 9339

Email: info@manchesterdeafcentre.com

Webpage address: www.manchesterdeafcentre.com

Manchester Men's Room



Summary

- Manchester Men's Room supports young men aged 18 to 30 engaged in or at risk of involvement in sex work.
- They provide a range of services, including street outreach, support and one-to-one casework, advocacy, an arts programme, and engagement online.

Proposed activities

- They will continue to deliver and develop their services, increasing and meeting the demand of young men with complex needs

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: Ground Floor, Swan Buildings

20 Swan Street

Manchester

M4 5JW

Telephone Number: 0161 834 1827

Email: info@mroom.co.uk

Webpage address: www.mroom.co.uk

Manchester Mind



Summary

- Manchester Mind supports people experiencing mental health problems. They promote the health and wellbeing of people affected by mental distress and take a positive approach to mental health, challenging stereotypes and discrimination.
- Services include advice, two community café's, training, and peer mentoring. Manchester Mind also provides free training to community groups and local organisations in mental health awareness

Proposed activities

- Will continue their existing services, including their community advice work, the community cafes, and training.

Neighbourhood(s) in which this organisation operates: They operate throughout Manchester

Postal address: Zion Community Resource Centre

339 Stretford Road

Hulme

Manchester

M15 4ZY

Telephone Number: 0161 769 5732

Email: info@manchestermind.org

Webpage address: <https://www.manchestermind.org/>

Manchester Rape Crisis

Greater Manchester Rape Crisis
Rape & Sexual Abuse Support Centre



LISTENING • BELIEVING • SUPPORTING

Summary

- Manchester Rape Crisis supports women who have been affected by sexual violence at any time of their lives. They listen to and believe survivors and aim to raise awareness and understanding of sexual violence.
- They provide a number of services, such as a telephone helpline, a free face-to-face counselling service, a specialist counselling service for students, and a specialist service for South Asian women including group work and counselling in a range of languages

Proposed activities

- Continuing to deliver their existing services and activities

Neighbourhood(s) in which this organisation operates: works throughout Manchester, with a large amount taking place in Fallowfield and the surrounding areas

Postal address: The Pankhurst Centre

60-62 Nelson Street

Manchester

M13 9WP

Telephone Number: 0161 273 4591

Email: anne@manchesterrapecrisis.co.uk

Webpage address: www.manchesterrapecrisis.co.uk

Manchester Refugee Support Network



Summary

- MRSN provides practical support in Manchester to those fleeing persecution, conflict, and various forms of injustice and abuse.
- They do this through a number of activities including improving access to services for refugees and asylum seekers, greater understanding of their rights and responsibilities, establishing a greater voice for refugees and asylum seekers and the issues they face.

Proposed activities

- They will continue to provide refugee and asylum advice, coordinate Refugee Week Manchester (a programme of arts, cultural and educational events and activities), networking, training and volunteer recruitment.

Neighbourhood(s) in which this organisation operates: They work with residents primarily in Moss Side and the surround wards.

Postal address: MRSN Refugee Centre

129 Princess Road

Moss Side

Manchester

M14 4RB

Telephone Number: 0161 868 0777

Email: belay@mrsn.org.uk

Webpage address: www.mrsn.org.uk

Manchester Settlement



Summary

- Manchester Settlement works to serve the communities of north Manchester to alleviate current and future poverty through the coordination of activities that support communities to help each other.
- They do this through providing a range of targeted and open access services from their base in the New Roundhouse in Openshaw. Activities include alternative education for young people at risk of exclusion, a wellbeing programme, volunteer led adult education, careers advice, art workshops, funding workshops for community groups, and so on.

Proposed activities

- They want to continue sponsoring and supporting the residential communities to the north east of Manchester to take an active part in their personal and their community's development, building on their core childcare and community offer to be an anchor organisation in the local area.

Neighbourhood(s) in which this organisation operates: They work with residents primarily in North and East Manchester.

Postal address: Manchester Settlement,

New Roundhouse (1328)

Ashton Old Road

Openshaw

Manchester

M11 1JG

Telephone Number: 0161 974 1300

Email: community@manchestersettlement.org.uk

Webpage address: www.manchestersettlement.org.uk

Freedom from Torture - Medical Foundation for the Care of Victims of Torture



Summary

- Freedom from Torture is the only specialist, national provider of therapy and practical support to torture survivors in the UK. They deliver a holistic, multi-disciplinary service that integrates psychological therapy with social and welfare support.
- They provide a number of services, including psychological therapy, a women's yoga group, football group, and legal support

Proposed activities

- Will continue to provide a programme of psychological therapy, therapeutic group activities, legal advice, and welfare support to torture survivors in Manchester. They will also deliver direct training consultation, and clinical supervision to partners from the voluntary sector and statutory services.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester, including the Levenshulme, Longsight, Old Moat, and Cheetham wards

Postal address: North Square

11-13 Spear Street

Manchester

M1 1JU

Telephone Number: 0161 236 5744

Email: info@freedomfromtorture.org

Webpage address: www.freedomfromtorture.org

Moodswings



Summary

- Provides free, ongoing support to people suffering from emotional distress.
- They do this through one to one support and training, life skills classes, singing for confidence groups, IT classes, and other services aimed at supporting people in their progress towards their recovery goals.

Proposed activities

- Continue helpline service, friends and family service (for those who have relatives suffering with mental distress), one to one support, and group work
- Develop more activities, such as Tai Chi and mindfulness classes
- Launching community café in near future

Neighbourhood(s) in which this organisation operates: Works with residents from all Manchester wards

Postal address: 36 New Mount Street

Manchester

M4 4DE

Telephone Number: 0161 832 3736

Email: info@moodswings.org.uk

Webpage address: www.moodswings.org.uk

Nephra Good Neighbours



Summary

- Nephra Good Neighbours are based in New Moston, improving the lives of residents by offering opportunities for volunteering, social interaction and recreation.
- They do this through a range of services; a befriending service, iPad classes, brain training/coffee mornings, and get with IT sessions.

Proposed activities

- Continuing a number of the activities for the community, including the befriending service, iPad classes and classes on staying safe online.

Neighbourhood(s) in which this organisation operates: Moston, Crumpsall, Charlestown, Ancoats & Clayton

Postal address: 27 Parkfield Road North

New Moston

Manchester

M40 3TB

Telephone Number: 0161 637 6788 / 07542 233 600

Email: office.nephra@gmail.com

Webpage address: www.nephragoodneighbours.org.uk

North Manchester Black Health Form



Summary

- North Manchester Black Health Forum work with older people from Black & Minority Ethnic (BME) communities to live independent, safe & fulfilled lives. Activities include a health and well-being group, a social drop in, and peer mentoring.

Proposed activities

- Continuing to deliver their existing services and activities

Neighbourhood(s) in which this organisation operates: the majority of work is with residents of Cheetham and the surrounding areas

Postal address: Woodville Children's Centre

Shirley Road

Cheetham Hill

Manchester

M8 0NE

Telephone Number: 0161 720 9974 / 07914 350 602

Email: nmbhf2010@hotmail.co.uk

Webpage address: <https://sites.google.com/site/nmblackhealth/>

Northmoor Community Association



Summary

- Northmoor Community Association was set up by local people in 2000 to provide inclusive user-led services falling outside statutory provision in a safe, welcoming space, relieving poverty, promoting health and wellbeing and providing vital skills and learning opportunities for local and vulnerable people to build resilience and meet their needs.

Proposed activities

- Will continue to develop their wide range of services, such as the café, community laundrette, homework club, and volunteering programme.

Neighbourhood(s) in which this organisation operates: They primarily work with residents in Longsight and the surrounding wards.

Postal address: 95-97 Northmoor Road

Longsight

Manchester

M12 5RT

Telephone Number: 0161 248 6823

Email: info@northmoorcommunity.org

Webpage address: www.northmoorcommunity.co.uk

People First Housing



Summary

- People First Housing is community based and tenant led and was originally formed by the residents of Hulme to give them a voice in the decision making process affecting their housing.
- They deliver a wide range of community support services, including a pilot re-ablement support service for people being discharged from hospital. They also run a befriending service, guided walks, visits to museum, and arts and crafts sessions

Proposed activities

- They will continue to run and develop the befriending service and activity groups for people age 55+. They will also be continuing and running a number of other groups, such as a coffee group and computer classes.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester, with a large number from the Hulme and surrounding wards.

Postal address: 1 City Road

City Road East

Manchester

M15 4PN

Telephone Number: 0161 235 6900

Email: admin@pfha.co.uk

Webpage address: www.peoplefirsthousing.co.uk

Rainbow Haven



Summary

- Rainbow Haven provides a place of welcome, support and opportunity for refugees, asylum seekers and other vulnerable migrants. They aim to meet the practical, social and educational needs of its service users through the delivery of expert advice, communal activities and varied training courses that lead to people gaining improved well-being, life skills and confidence. They also have a volunteering programme that supports their work. Two thirds of their volunteers come from refugee and migrant backgrounds.

Proposed activities

- They will continue to offer a wide range of services, such as their destitution project which provides food parcels, toiletries and bus fares.

Neighbourhood(s) in which this organisation operates: They primarily work with residents in the Gorton and surrounding wards.

Postal address: 113 Abbey Hey Lane

Gorton

Manchester

M18 8TJ

Telephone Number: 0161 370 3472

Email: manager.rainbowhaven@yahoo.org.uk

Webpage address: www.rainbowhaven.org.uk

Saheli



Summary

- Saheli gives Asian women a chance to get away from violent domestic abuse situations by providing an environment which is safe, culturally familiar and which helps them come to decisions of their own about their next steps. Information and advice is available to help them to make positive decisions for themselves and their children.
- Activities include one-to-one support, group activities, telephone advice and support, training to external organisations and schools, and a social enterprise that provides opportunities for women wanting to pursue a career in teaching

Proposed activities

- They will develop the social enterprise activities and support unemployed ex-service and service user women to develop and build upon existing skills to enable them to take on roles within a volunteering setting, which will not only develop confidence, self-esteem and skills but will also open doors to employment.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester, including Levenshulme, Hulme, Cheetham, Fallowfield, and Withington.

Postal address: PO Box 44

SDO

Manchester

M20 4BJ

Telephone Number: 0161 945 4187

Email: priya@saheli.org.uk

Webpage address: www.saheli.org.uk

Stroke Association



Summary

- Stroke Association's vision is for a world where there are fewer strokes and all those touched by stroke get the help they need. Their mission is to prevent strokes and achieve life after stroke through providing services, campaigning, education and research.
- They do this through information sharing and awareness raising, research and running key services. In Manchester activities include a Stroke Recovery Service, community activities such as cafes and long term support, and POPPS (partnership for older people projects) courses that deliver health promotion information and supported exercise.

Proposed activities

- They will continue to develop the services provided, improving volunteering, supporting carers, and promoting the health and wellbeing of stroke survivors and their contribution to the community. They also want to develop partnership networks with other organisations to create various opportunities for survivors.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester, the university campuses and Gorton, Moston and Harpurhey.

Postal address: Stroke Association House

240 City Road

London

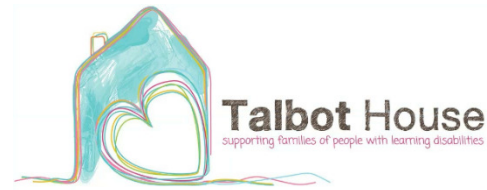
EC1V 2PR

Telephone Number: 0161 742 7479

Email: chris.cutts@stroke.org.uk

Webpage address: stroke.org.uk

Talbot House Support Centre



Summary

- Talbot House exists to improve the quality of life for parent-carers of people with learning disabilities. Parents receive respite and support in a safe environment where they can identify with and support each other through the sharing of personal experiences with honesty and acceptance.
- Range of services offered include; telephone support, access to carer training, education services, pamper services, carers lunches, legal advice, etc,

Proposed activities

- Will continue to support the range of services offered

Neighbourhood(s) in which this organisation operates: They work with residents across Manchester, with many coming from Miles Platting and Newton Heath and surrounding areas

Postal address: 1 High Peak Street

Newton Heath

Manchester

M40 3AT

Telephone Number: 0161 203 4095

Email: admin@talbot-house.org.uk

Webpage address: www.talbot-house.org.uk

The Proud Trust



Summary

- The Proud Trust supports lesbian, gay, bisexual and trans people to help people help themselves and each other, through group work, 1-2-1 support, volunteering, training, research, events, social action and supporting structured networks for sharing/learning across organisations.
- As part of this they manage the LGBT+ Centre and have a community cafe

Proposed activities

- Will continue management of LGBT+ Centre and community café
- Provide LGBT awareness training and outreach to peers
- Provide 50 – 100 volunteering opportunities per year

Neighbourhood(s) in which this organisation operates: Works with residents from all Manchester wards

Postal address: The LGBT Centre

49 – 51 Sidney Street

Manchester

M1 7HB

Telephone Number: 0161 222 0766

Email: ali.hanbury@theproudtrust.org

Webpage address: www.theproudtrust.org

TLC – St Lukes



Summary

- The TLC-St Luke's Centre offers a holistic range of interrelated services addressing mental health and wellbeing.
- They offer a range of services, including an art project, advocacy, guidance and advice. The art project aims to build participants sense of self-worth, improve the lives of people experiencing mental health issues, and develop skills and opportunities.

Proposed activities

- Will continue to develop the art project, supporting people experiencing mental health issues and older people. They will also increase volunteers.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester, including residents from Longsight, Levenshulme, Hulme, Cheetham, and Withington.

Postal address: St Luke's Church and Neighbourhood Centre

Guide Post Road

Longsight

Manchester

M13 9HP

Telephone Number: 0161 273 1492

Email: stlukesmanchester@gmail.com

Webpage address: www.tlcstlukes.co.uk

Together Dementia



Summary

- Together Dementia Support is passionate about improving support and quality of life for people affected by dementia.
- They provide high quality activity groups and support for people living with dementia and carers, such as a walk and talk group, a carers drop in, a creativity club, and a gospel choir club.

Proposed activities

- They want to develop and improve their existing offer, including wanting to run an art group, offer more walk and talk sessions, develop a group for younger people living with dementia, and develop groups that are culturally appropriate for a number of minority communities.

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester, including Moss Side, Whalley Range, Didsbury East and West, Ancoats and Clayton, and Chorlton

Postal address: Kath Locke Centre

123 Moss Lane East

Moss Side

Manchester

M15 5DD

Telephone Number: 0161 226 7186

Email: sally@togetherdementiasupport.org

Webpage address: www.togetherdementiasupport.org

Tree of Life Centre Wythenshawe



Summary

- Tree of Life is a centre for health and well-being, responding to the needs of the community and building resilience, independence and minimising social isolation
- They provide a number of services such as an IT learning centre, a job club, health and wellbeing classes, a community café, and a foodbank. They also have a supported volunteering programme that helps Manchester residents to build skills and experience.

Proposed activities

- They want to continue to develop the services they offer, such as their volunteering and the health and wellbeing programmes, and their community café.

Neighbourhood(s) in which this organisation operates: They primarily work with residents in South Manchester, such as Wythenshawe, Woodhouse Park, and Baguley

Postal address: The Tree of Life Centre,

Greenbrow Road

Wythenshawe

Manchester

M23 2UE

Telephone Number: 0161 489 7018

Email: carys@treeoflifecentre.org.uk

Webpage address: www.treeoflifecentre.org.uk

Trinity House Community Resource Centre



Summary

- Trinity House exists to provide a safe and accessible centre providing education, training, personal development and recreational services for the benefit of the community.
- They provide a large number of services at the centre, such as youth and after school clubs, adult training, services for older people, and fitness classes

Proposed activities

- Will continue to develop Trinity House Community Resource Centre as a thriving hub of community activity
- Want to develop the LINK Older Peoples Services that hold regular sessions at Trinity House

Neighbourhood(s) in which this organisation operates: They work with residents largely in Central/South Manchester wards, including Moss Side, Rusholme, Fallowfield and Withington

Postal address: Trinity House

Grove Close, off Platt Lane

Rusholme

Manchester

M14 5AA

Telephone Number: 0161 225 1064

Email: info@trinityhousecrc.org.uk

Webpage address: www.trinityhousecrc.org.uk

Turkey Lane and Monsall Neighbourhood Centre



Summary

- Turkey Lane and Monsall is a community centre which provides relevant and accessible activities for local residents that will improve their well-being and health and encourage active participation in the life of the local community.
- These activities include youth clubs, a women's activity group, advice sessions, computer drop-ins, drama groups, healthy eating workshops, etc.

Proposed activities

- Will continue to deliver and support the range of activities that are within the centre, such as the over 50's group, a music project, pop up sports, and a junior youth club.

Neighbourhood(s) in which this organisation operates: They primarily work with residents in the Harpurhey and Miles Platting and Newton Heath wards

Postal address: 1 Jocelyn Street

Monsall

Manchester

M40 8PR

Telephone Number: 0161 205 8608

Email: contact@tlmcentre.co.uk

Webpage address: www.tlmcentre.co.uk

Venture Arts



Summary

- Venture Arts works with learning disabled people, supporting them to play a valued role in Manchester's vibrant culture. Through their arts studio in Hulme and outreach projects, Venture Arts supports learning disabled people to build their ability, skills and confidence.
- Activities include an arts club, a cultural enrichment programme, and programme that sees learning disabled adults pass their art skills on through becoming learning mentors in Manchester skills.

Proposed activities

- Will continue their artistic programmes and develop the skills, confidence, and wellbeing of their service users.

Neighbourhood(s) in which this organisation operates: They work throughout Manchester

Postal address: 43 Old Birley Street

Hulme

Manchester

M15 5RF

Telephone Number: 0161 232 1223

Email: info@venturearts.org

Webpage address: www.venturearts.org

Wai Yin



Summary

- Wai Yin Society has been supporting, empowering and working in partnership with Chinese individuals and families, becoming one of the largest Chinese community centres in the UK. As the Society has grown, they have developed a range of services for Chinese men and women and for other ethnic minority groups, including Somali, Pakistani, Bangladeshi, Indian and many European nationalities.
- Services offered include information and guidance, mental health support, education, training and employment services, cancer support, and an elderly carers project.

Proposed activities

- Continuing existing activities of mental health services, carer's services, and advice services in their 3 centres.
- Will develop skills and confidence of existing volunteers

Neighbourhood(s) in which this organisation operates: works with residents throughout Manchester, with centres based in Ancoats and Clayton, Cheetham Hill, and Ardwick

Postal address: 66-68 Swan Street

Manchester

M4 5JU

Telephone Number: 0161 833 0377

Email: info@waiyin.org.uk

Webpage address: www.waiyin.org.uk

Whalley Range Community Forum



Summary

- Whalley Range Community Forum support and work with residents to create a stronger community and to reduce isolation by providing a wide range of activities and conversation to increase participation. Activities are focused on supporting people to feel connected to their community.
- Activities provided include regular classes, talk English beginners, tai chi, afternoon tea for older residents, keep fit for women, and basic computer class
- The Forum also supports new local groups to establish themselves, helping them to develop a track record so that they are able to apply for funding in their own right

Proposed activities

- Will continue their activities in improving residents health and wellbeing. They will also continue to their range of activities that support older people

Neighbourhood(s) in which this organisation operates: The majority of work is with resident in the Whalley Range ward and surrounding areas.

Postal address: JNR8 Youth & Community Centre

Cromwell Avenue

Whalley Range

Manchester

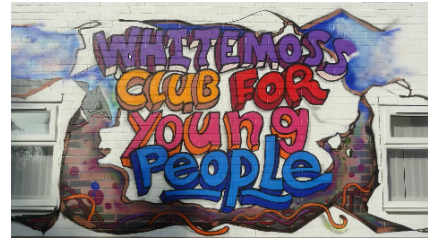
M16 0BG

Telephone Number: 0161 881 3744

Email: communityforumwhalleyrange@gmail.com

Webpage address: www.whalleyrange.org

Whitemoss Club for Young People



Summary

- Whitemoss Club provides an inclusive, vibrant and inviting social space to the people of Blackley, helping to raise their aspirations
- They provide services such as youth and play opportunities for local children, after school clubs, holiday provision for young people, work club, a lunch club for the elderly, and the North Manchester age friendly group “Nomads”

Proposed activities

- Continuing to support the people of North Manchester
- Will also continue to encourage volunteering

Neighbourhood(s) in which this organisation operates: the majority of work is with residents in Charlestown ward and north of Manchester

Postal address: Elliott House

Southdown Crescent

Blackley

Manchester

M9 7DQ

Telephone Number: 0161 278 1240

Email: johnwhitemoss@googlemail.com

Webpage address: <http://whitemossyouthclub.blogspot.co.uk/>

Women MATTA - Women in Prison



Summary

- WomenMATTA is a women's centre for women in Manchester and Trafford. WomenMATTA provide practical and emotional support, advocacy and advice to women at all stages of the criminal justice system, namely at point of arrest, for women serving community orders, and women leaving prison in both 1-2-1 and group settings.
- WomenMATTA are also part of the Greater Manchester Women's Support Alliance, which is made up of 9 women's centre across the region. They work with the Probation Service and GMP to deliver the regions 'whole system approach' for women in the criminal justice system.

Proposed activities

- Will continue to deliver the Women's Community Service, a service that provides 1-2-1 support and a drop-in centre to women 'at risk of' offending.
- They will also employ a project worker that will continue to provide outreach, advocacy and support to women in or at risk of being involved in the criminal justice system

Neighbourhood(s) in which this organisation operates: They work with residents throughout Manchester

Postal address: WomenMATTA

St Wilfrid's Enterprise Centre

Royce Road

Hulme

Manchester

M15 5BJ

Telephone Number: 0161 232 1778

Email: hannahmorowa@womeninprison.org.uk

Webpage address: <http://www.womeninprison.org.uk>

Wythenshawe Good Neighbours



Summary

- Wythenshawe Good Neighbours (WGN) provides social and creative opportunities for citizens aged 50+ in the Wythenshawe community to engage with their community, be it as a service user, a volunteer, a collaborator or simply helping an older person to live a more independent life.
- They do this through recruitment, selection, training and extended support of volunteers, improving the social networks of their older citizens and signposting them to activities and social spaces within their own community. Specific activities befriending, community lunches and trips out, advocacy and provision of advice and guidance, social, cultural and economic opportunities and creating more positive images of older citizens in promotional materials.

Proposed activities

- They will continue to support the local neighbourhood, and want to raise the profile of WGN in the area to attract more volunteers to cope with the increasing demand for their services. In addition WGN plan over the next 3 years to develop an age friendly later life resource which will include a welcoming, homely space in a community setting for residents and volunteers and a designated training space.

Neighbourhood(s) in which this organisation operates: They primarily work with residents in the Wythenshawe ward

Postal address: Captain J R Greenhalgh Legacy CIC/ Wythenshawe Good Neighbours

92 Calve Croft Road

Peel Hall

Manchester

M22 5FU

Telephone Number: 07875 286 866

Email: thegpprojects@live.co.uk

Webpage address: <http://www.wythenshawegoodneighbours.com/>

Mailchimp Template Test - "VCS Newsletter (Template)"

communications@manchester.gov.uk <communications@manchester.gov.uk>
To: s.gooderson@manchester.gov.uk

18 December 2018 at 14:58

[View this email in your browser](#)



December 2018

Hello and welcome to the OMVCS newsletter

Thanks to everyone who worked with us on improving our monitoring – we've picked just a few of the many fantastic stories you've sent us, and we hope you enjoy reading it as much as we have preparing it!

There are a couple of attachments to this newsletter – [Street Support's full Christmas and New Year Drop-in Timetable](#) and the [programme booklet of all the groups funded through OMVCS](#).

Don't forget to say hi to us on twitter @OMVCS and use #OMVCS to let everyone know about the work you're doing in Manchester.

In the meantime we wish you all a very Merry Christmas and a Happy New Year.

Want to sign up to the newsletter?

Got a question about the programme or our processes?

Email us at omfunds@manchester.gov.uk

Meet the Team



L to R: Jez, Janet, Sue, Seb, Elle, Jess, Michael

Last quarter you met Michael our programme lead. This quarter we thought we'd introduce you to the rest of the team and asked each of them for a highlight:

- **Elle** – I enjoyed taking part in the Moodswings' #makeworkmorebearable working with Mr Bruce Barry. Taking a stuffed toy to a staff engagement session certainly got some attention!
- **Michael** – the launch event in April was an important moment for me because so much work (that a lot of people wouldn't realise – co design, due diligence, board reports etc) had led to that point and welcoming everyone on to the programme. It gave us the chance to set out how we would like to work with people going forward and provided some positive challenge from the groups too.
- **Sue** – A highlight for me was the launch event and seeing all the groups together and the networking that was occurring and the positive feeling that was in the room.

Follow us on Twitter to see the rest of the team's highlights!

Spotlight on: Manchester Mind

Who are we?

Manchester Mind supports better mental health for everyone. We promote the health and well-being of people affected by mental health distress and take a positive approach to mental health, challenging stereotypes and discrimination. We provide services including social welfare advice, support and mentoring. We operate two community cafes where local people can volunteer and receive support in order to build confidence and receive training and also deliver 3 Pay What You Can lunch time sessions. We deliver mental health awareness training across Manchester to organisations and groups. The training is free to small community and voluntary groups.



“We have seen a significant improvement on scaling measures relating to people’s mental health with ALL of our volunteers [this quarter] reporting that volunteering helps to stabilise or improve their mental health.”
– Manchester Mind

A volunteer's story

Morgan (not their real name) has been volunteering with Manchester Mind after moving to the UK eighteen months ago. As well as working they wanted to help people in their new community learn new skills:

“A friend told me about Manchester Mind and how they help people with mental health issues and I decided to apply for the training support role. I believe I learnt a lot about mental health and mental well-being due to the training they offered me.

I was amazed by the mindfulness training, so much so that I decided to apply to train in mindfulness myself so I could teach it to other people. I feel more confident being around strangers and talking to them in English, a language that I am not a native speaker of.

The mindfulness training has been useful for myself too, it is helping me to reduce my anxiety, be kinder to myself and reduce my stress. Doing mindfulness in a group is a lot nicer than doing it on your own.

I have gained new skills through my volunteering that can be transferred to the workplace. I am improving my English, I am getting more patient, I am learning how to get out of my comfort zone and how to speak to people. I have really enjoyed my time as a volunteer with Mind, the fact that I am learning new things and improving my skills at the same time as helping people in my new community.

I would definitely recommend volunteering at Manchester Mind to others. As a volunteer I’ve received so much support from the staff here, they offer a lot of training and they can help you gain a lot of knowledge and skills. It’s been an amazing experience and has been very rewarding.”

Awards & Achievements

A HUGE congratulations to everyone who has received an award or been nominated for an upcoming award – we're sorry we can't list them all here. If you've received or been nominated for an award, do let us know!

The Be Proud Awards

Manchester Mind
Back On Track

Queens Voluntary Service

Manchester Refugee Support
Network

Award

Walking for Wellbeing



With such a hot summer it's been a great time for walking. From Nephra's Bat Hunt walk to The Alzheimer's society memory walk (their biggest ever!), there have been some great opportunities for people to enjoy the outdoors.

Spotlight on: Healthy Me Healthy Communities

Who are we?

At Healthy Me Healthy Communities we believe that everyone should enjoy a long, healthy and happy life. To deliver this ambition we run and are involved with many projects and activities, including our Community Grocers project, which is a redistribution scheme for surplus food and household items that would otherwise go to waste.

A Community Grocer looks and feels like a traditional shop with members paying a small fee for goods and fresh produce. But they are more than just a shop, they are a valued community hub. Along with tackling the food poverty they are a starting point for transforming lives by offering activities, training, volunteer opportunities and access to partner services. Each Community Grocer is operated by local volunteers who are empowered and supported to help meet local needs. There are Community Grocers in Miles Platting, Ardwick, Gorton, Rusholme and Fallowfield with a new Grocer opening early 2019 in Hulme.

“83% of our members are eating more fresh fruit and veg.”
- HMHC



Fred is retired and lives in Miles Platting. He became involved as a volunteer through a friend and took personal responsibility for displaying and promoting the fresh produce. Recently Fred has become a Community Grocer volunteer driver collecting and distributing food from Fareshare and retailers: "I love it, who would have thought that I would become a van driver at my age?"

Chrissie (not her real name) joined the project back in November 2017, completed the Grocer food safety training and became a valued member of the team, taking on customer service and project coordination roles. Chrissie had been unemployed for over 2 years and was getting help from her local job club and housing association. Recently Chrissie was successful in securing employment as a Care Assistant, providing residential and nursing care. Chrissie felt that her food-safety certificate and her new knowledge and experience of equality and diversity helped her secure the role.

Twitter Highlights

Moodswings @moodswingstweet · Oct 10
Sometimes that first step is the hardest one. Whether it's just getting out of bed or reaching out for help. Make it easier with your bear this week by getting involved with our #makeworkbearable campaign. Also, it's #worldmentalhealthday2018 today so what better time...

moodswings
helping people recover from life's ups and downs

FEEL LIKE STAYING IN BED?
#MAKEWORKBEARABLE AND TAKE YOUR BUDDY WITH YOU!

Donate your preferred amount by text
Text MOODSWINGS to 70070

#MAKEWORKBEARABLE #MOODSWINGS
Donate your preferred amount by Just Giving
justgiving.com/fundraising/moodswingsbearweek

Moodswings on their #Makeworkbearable campaign on twitter

Coffee4Craig at the EU Parliament delivering a speech about their work in Manchester and homelessness.

Coffee4Craig @Coffee4Craig · Oct 17
Not long to go and we give our speech on the work we do in Manchester, giving a speech on homelessness in Brussels parliament with Silvia De Costa Taking Manchester to Europe

Coffee4Craig @Coffee4Craig · Oct 17
#PovertyAlleviation speech today in #Brussels #Parliament #homelessness and the #70th anniversary of the #humanrights declaration

Spotlight on: North Manchester Black Health Forum

Who are we?

North Manchester Black Health Forum work with local older people particularly those from Black and Minority Ethnic communities to live independent, safe and fulfilling lives. We run a variety of activities from Woodville Children's Centre in Cheetham including a health and well-being group, a social drop in, peer mentoring and raising awareness of issues such as Dementia in the different languages spoken by people in the community.



Anya's Story

Anya (not her real name) lives locally and has been attending for a few years now. She mainly lives alone but has some family support. Her independence is very important to her and when she experienced a decline in her physical and mental health she knew it was time for action. She joined the "Active Bodies, Active Mind" group and has never looked back:

"The way I look at it is that if I'm thirsty and ask my daughter for water, of course she will get it, but she might get distracted. I have to sit there until she fetches me the water. I don't want to depend on anyone, I want to be able to get up and get a drink for myself and thankfully coming to these activities means I am fit enough to do it.

"I don't like living alone it makes me feel anxious and depressed; I check the cooker, doors and windows again and again to see if all is OK. I know there is nothing I can do about it as my children have to live their own lives. I get my sewing machine out and start making things for me, my family and charity and when I see what I have made, I feel much better and happier. Especially when I come to Welcome Wednesday Group and get lots of compliments from my friends, the volunteers and staff."

In the news: The Proud Trust

Celebrating 30 years supporting the LGBT community in Manchester [@LGBTCentreMcr](#) [@TheProudTrust](#)



3:49 PM - 24 Nov 2018

[Click here to watch the interview](#)

Keep in touch

omfunds@manchester.gov.uk



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OMVCS



Winter edition - Twitter

OMVCS

@OMVCS

Managed by Our Manchester Voluntary Community Sector Grants Programme Team. Celebrating & connecting VCS work in #MCR using #OurManchester & #OMVCS 🐝

📍 Manchester, England

📅 Joined September 2018

📷 29 Photos and videos



Tweets Tweets & replies Media

OMVCS @OMVCS · Dec 4
Continuing our look at the #OurManchester principles - this week: working together 😊😊😊 - let us know your examples of working together using #OurManchester

OMVCS @OMVCS
For the next couple of months we will be talking about the #OurManchester Principles, the city's way of working to achieve the goals of the Our Manchester strategy. Not seen the strategy? Follow this link 📄: ...
Show this thread

🗨️ 🔄 ❤️ 1 📊

OMVCS @OMVCS · 39s
My highlight of 2018 would be joining the OMVCS team 6 months ago as the new apprentice. It has been great having the opportunity to meet as many of the groups as possible. (2/2) - Elle

🗨️ 🔄 ❤️ 📊

Show this thread

OMVCS @OMVCS · 39s
This being the last week we will be active on Twitter until the New Year some members of the #OMVCS team will be sharing their highlights of 2018. It would be great if everyone shares with us their highlights of 2018, using #OMVCS2018 📄 (1/2)

🗨️ 1 🔄 ❤️ 📊

Show this thread

You Retweeted
Alzheimer's Society @alzheimersoc · 6h
Christmas can cause a number of challenges for people living with dementia, as well as their carers.

That's why we've compiled useful advice from our friends and supporters on how to overcome these issues, and make Christmas Day easier for everyone:

Your Tweet activity

Your Tweets earned **1,653 impressions** over the last week



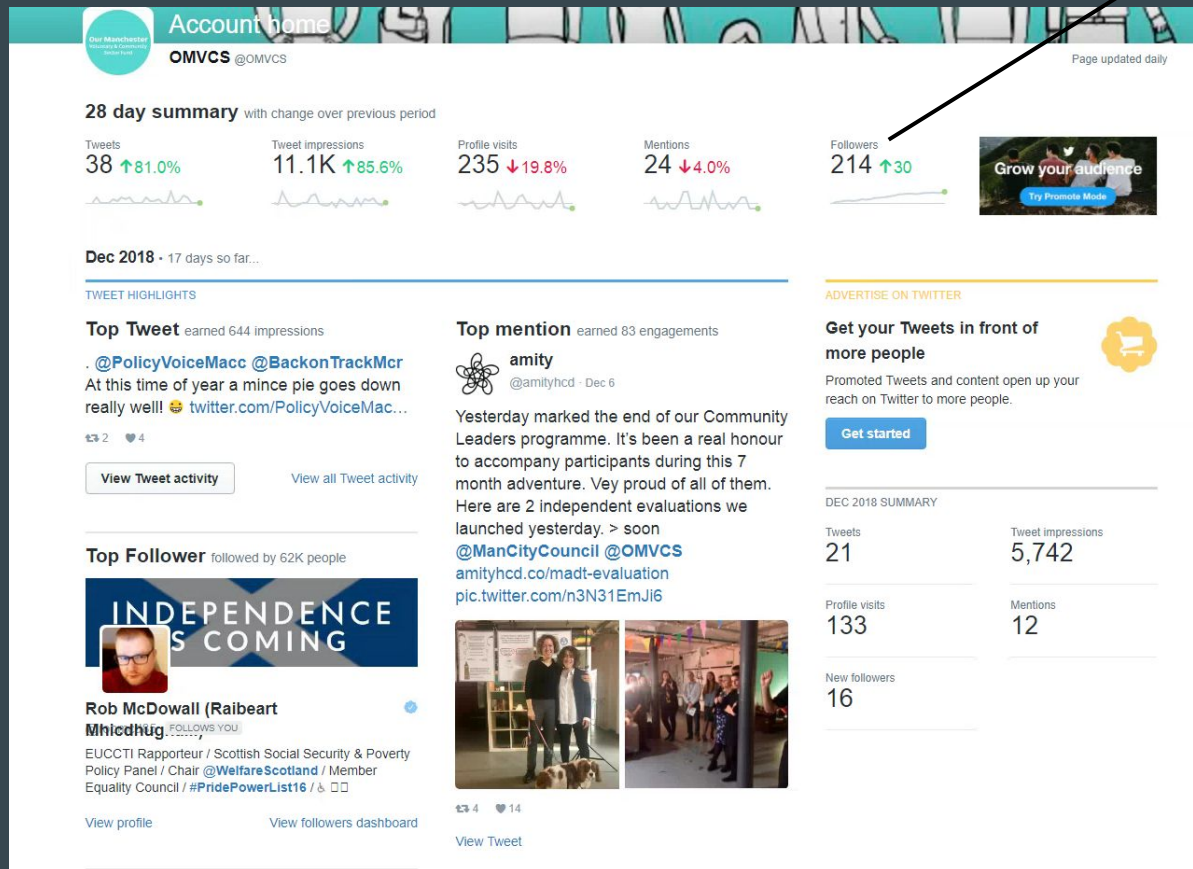
View your top Tweets

Manchester trends · Change

- Mourinho**
José Mourinho leaves Manchester United
- Pogba**
152K Tweets
- Ole Gunnar Solskjaer**
2,888 Tweets
- #ManUtd**
Manchester News MEN is Tweeting about this
- Pochettino**
34K Tweets
- Carrick**
31.2K Tweets
- #charitytuesday**
Foodinate, DCMS, and 6 more are Tweeting about this
- #TuesdayThoughts**
Foodinate and Gaydio are Tweeting about this
- Laurent Blanc**
8,602 Tweets
- Wenger**
20.2K Tweets

This current Months Analytics

Followers have steadily been increasing



Our best month

Page 96

This is our best month because a lot of people visited and engaged with us. With the popularity of the the Sprit of Manchester Awards, it also raised our profile.

TWEET HIGHLIGHTS

Top Tweet earned 3,811 impressions

Who is excited for the [#SpiritofMcr18](#) Awards tonight?! We definitely are. [👏👏👏](#)
[#OMVCS](#) good luck to all the nominees [🍀](#)
[twitter.com/McrCommCentral...](#)

🔗 12 ❤️ 15

[View Tweet activity](#)

[View all Tweet activity](#)

Top Follower followed by 118K people



LGBT Foundation [+](#)

@LGBTfdn [FOLLOWS YOU](#)

LGBT Foundation is a charity delivering community, health and wellbeing services to lesbian, gay, bisexual and trans people in the UK. [#HereIfYouNeedUs](#).

[View profile](#)

[View followers dashboard](#)

Top mention earned 48 engagements



HMHC

@HMHCmcr · Oct 10

Thanks to [#NationalLottery](#) players, funding award will help so many more people through our [#CommGrocers](#)
[@BigLotteryFund](#) [@OneMcr](#)
[@AdactusHA](#) [@ManchesterHCC](#)
[@OMVCS](#) [@LordMayorOfMcr](#)
[@Saratodd16](#) [pic.twitter.com/SpsKV4P0Y8](#)



← 1 🔗 4 ❤️ 9

[View Tweet](#)

Top media Tweet earned 1,174 impressions

Oh hello! [#SpiritofMcr18](#)
[@AkeimMundellBEM](#) [@umerkhan](#)
[@MajidDarAB](#) [pic.twitter.com/VJq7Y8Y00T](#)



🔗 4 ❤️ 15

OCT 2018 SUMMARY

Tweets
45

Tweet impressions
19.4K

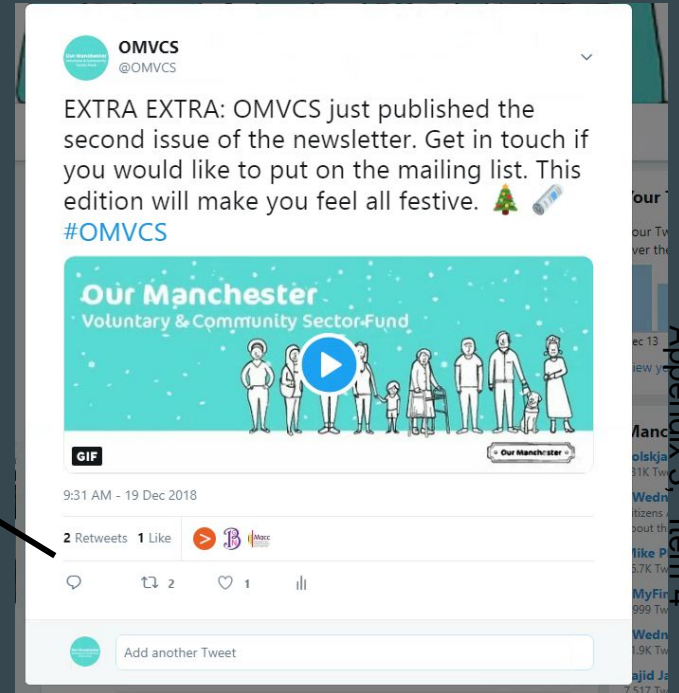
Profile visits
846

Mentions
44

New followers
119



After the publication of our second issue of our newsletter we've had a great response and publicity by MHCC.



An hour after our tweet groups engaging with us.

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Title	Our Manchester Voluntary and Community Sector (VCS) Fund Task and Finish Group
Membership	Councillors Andrews, Clay, M Dar, Kirkpatrick, Rawlins (Chair) and Russell
Lead Executive Members	Councillor S Murphy Councillor Craig
Strategic Directors	Lynne Ridsdale - Director of HR & OD
Lead officer	Michael Salmon - Programme Lead (Our Manchester Funds)
Contact officer	Rachel McKeon – Scrutiny Support Officer
Objectives	<ol style="list-style-type: none"> 1. To identify and explore Members' issues with the process used for the first round of funding applications. 2. To identify and explore the issues VCS groups experienced. 3. To recommend improvements to address these issues in future funding rounds. To include consideration of: <ol style="list-style-type: none"> a) how local intelligence, including Ward Councillors' knowledge, could be incorporated into the process. b) how information and decisions can be communicated to Members in a timely and appropriate way. c) any other mechanisms which could be built into the process to improve it.
Key Lines of Enquiry	<ol style="list-style-type: none"> 1. To examine the process used for the first round of funding applications, including communication with Members. 2. To hear from VCS organisations which applied for funding, including groups which were successful and groups which were not, to learn from their experience of the process. 3. To review the distribution of funding across different geographical areas of the city and different communities of interest.
Operation	This Task and Finish group will report its findings to the Communities and Equalities Scrutiny Committee by submitting minutes to the Committee. The Task and Finish Group's final report will be submitted to the Committee, which will be asked to endorse its recommendations.
Access to Information	<p>Meetings of the Task and Finish Group will be open to members of the media and public except where information which is confidential or exempt from publication is being considered.</p> <p>Papers for the Task and Finish Group will be made available to members of the media and public on the Council's website and in the Rates Hall of the Town Hall Extension except where information which is confidential or exempt from publication is being considered.</p>
Schedule of Meetings	Thursday 3 January 2019 Further dates to be confirmed
Commissioned	June 2018

**Communities and Equalities Scrutiny Committee
Our Manchester Voluntary and Community Sector Fund Task and Finish Group
Work Programme**

Meeting 3 – Thursday 3 January 2019, 10 am (Report deadline Thursday 20 December 2018)				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Recap of Previous Meetings	To review the two previous meetings of the Task and Finish Group.	Councillor S Murphy Councillor B Craig	Michael Salmon	
Our Manchester VCS Fund Decision Making and Communications	To consider the decision making and communication processes relating to the Our Manchester VCS Fund.	Councillor S Murphy Councillor B Craig	Michael Salmon	
Improving Communications with Members	To consider how communication with Members could be improved, including how local intelligence could be obtained at an earlier stage in the process and how better quality information could be provided to Members.	Councillor S Murphy Councillor B Craig	Michael Salmon	
Draft VCS Infrastructure Recommendations	To receive information on the draft VCS Infrastructure Recommendations	Councillor S Murphy	Michael Salmon	
Final Recommendations	To agree the Task and Finish Group's final recommendations.		Rachel McKeon	
Terms of Reference and Work Programme	To review and agree the Task and Finish Group's terms of reference and work programme, and consider any changes or additions that are necessary. To consider whether the three substantive meetings that the Task and Finish Group has had have been		Rachel McKeon	

	sufficient to meet the Group's objectives, or whether further meetings are necessary.			
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Meeting 4 – To be confirmed				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Final Report	To agree the final report and recommendations of the Task and Finish Group		Rachel McKeon	

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